

Dealer Self-Approval Codes

- DDR1 - Service Part Failure. Refer to Warranty & Policy Manual.
- DDR2 - New Technical Data Available.
- DDR3 - Different Causal Part Failure.
- DDR4 - Other - See the repair description area of the claim.
- DDME - Odometer or Repair Date discrepancy with another paid repair.
- DDET Submission Time Limit extension up to 180 total days from Repair Line Completion Date.

NOTE: All repairs that are self-approved must include a complete description of the circumstances on which the self-approval was based, including the technical source used in the decision process. The description must be entered on both the repair and in the Warranty Claiming System.

- Dealers who do not properly control the usage of repeat repair self-approvals could lose the privilege. When a dealer loses the privilege, he/she must thereafter obtain approval to submit claims for repeat repairs from the Parts & Service Zone Manager.